

Ref: DWB / KC

Date: September 2011

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To whom it may concern

Re: Mrs Natascha Germane, 118 Priory Road, London, NW6 3NR

Natascha Germane was a self employed Personal Trainer with our company from August 2006 to December 2008 at which time we employed as Health Club Reception Manager and from September 2009 Health Club General Manager at our Millbank Club.

Natascha worked well in her capacity as Reception Manager and General Manager; she was both diligent and conscientious and performed to the best of her ability. She was liked by all her staff and appeared to be willing to listen to any grievances or problems that they may have and was well able to see these issues through to a satisfactory conclusion. Her interpersonal skills are good and she has the ability to communicate with members on a personal level and can normally resolve any queries and complaints that members raise. I would have no hesitation in recommending Natascha as a any post in this field.

Further to the above Natascha has been my own personal trainer on many occasions over the years.

If you require any further information or if I can be of further assistance then do not hesitate to contact me directly at the above address.

Yours sincerely

Duncan Bannatyne OBE, D.Sc. DBA Chairman of the Bannatyne Group



